

Open Solutions Nova ::: Res	taurant	PTIP QRG Ope	en Solutions Nova Restaurant Version 2.0.0		::: PrimeTrex IP Quick Guide :::
Sale		Settlement	Void	Server Reports	Terminal Messages
Swipe Card		Select < Settlement >	Select < Void>	Press < Reports >	Read Card Error Magnetic stripe did not read.
[or] to key-enter:		Print out detail Report and total Report	Void last trans:	Select < Server Reports>	Swipe card again or manually key-in acct #
Select < Sale >		Select From	Select < Yes>	Print server totals:	Card Not Supported Card # not supported by host
Select < Credit> [or] < Debit>		<credit></credit>	Void other trans:	Select < Totals Report>	Check Printer Usually means no paper, add paper
Clerk ID	< ok >	PreAuth Trans Not completed	Select < No>	Print server details:	Trans Not Supported Trans is not supported in
Sale Amnt.	<ok></ok>	continue? <no> Cancel</no>	Select to retrieve by:	Select < Detail Report>	current mode
Tip	< ok >	<yes> Begin Print</yes>	<rec#> [or] <acct#></acct#></rec#>	Select <one> [or} <all></all></one>	Settlement Failed Rejected batch. Call Help Desk
Acct. No.	<ok></ok>	Print out Batch totals Report	Number <ok></ok>	[if F1] Clerk ID <ok></ok>	No Response Terminal did not receive
Exp. Date	<ok></ok>	Print out settlement Report	Select from:	Print unadjust report:	expected data from host. Try again
Password	< ok >	<debit></debit>	< Yes > to void	Select <unadjust report=""></unadjust>	Error Response Terminal did not receive correct
*Cash back	<ok></ok>	Print out Batch totals Report	<no> to cancel</no>	Print server table:	host response. Try again
*Customer confirm purchase	<ok></ok>	Print out settlement Report	<next> next record</next>	Select < Server Table >	No Match Found Input item cannot be found in
* Choose tips from		Key Exchange	< yes > for a cust copy	Print Tip report:	terminal batch
<15%>	+F1	<all></all>		Select< Tip report>	Invalid (messages) Invalid Account no., amount, card,
<20%>	+F2	PreAuth Trans Not completed	Refund	Select <one>[or]<all></all></one>	card no., length, invoice number, clerk ID, password
<other amount=""></other>	+F3	continue? <no> Cancel</no>	Select < Refund>	[if F1] Clerk ID <ok></ok>	Bad Account Swiped card can't pass mod 10
Input Tips	<ok></ok>	<yes>Begin Print</yes>	Clerk ID < ok >		check, or length is less than 13
*Customer select account	<ok></ok>	Print out Batch totals Report	Refund Amnt. <ok></ok>	Force Post	Line Busy:This message appears when the telephone
*Customer enters PIN	<ok></ok>	Print out settlement Report	Swipe Card	Select <force post=""></force>	is busy.
Dialing Now			[or] to key-enter:	Clerk ID < ok >	NO Answer:This message appears when the moderm
Approval XXXXX			Acct. No. <ok></ok>	Sale Amnt: <ok></ok>	handshake succeeds,but the dialing is not picked up.
< yes > For a cust copy			Exp. Date <ok></ok>	Tips < ok >	Reports
			Password < ok >	Appr Code <ok></ok>	Press < Report >
			< yes > for a cust copy	Swipe Card	Print totals report:
				[or] To key-enter:	Select < Totals Report>
Batch Review		PreAuth	PAUTH COMPL	Acct. No <ok></ok>	Print detail report:
Select < Batch Review>		Select <preauth></preauth>	Select <pauth completion=""></pauth>	EXP. Date <ok></ok>	Select < Detail Report>
Password	<0k>	Clerk ID <ok></ok>	Select Retrieve By:	Password < ok >	Print card type report:
Select to retrieve by:		Pre-auth Amnt. <ok></ok>	<clrk>[or]<amt>[or]</amt></clrk>	< yes > For a cust copy	Select < Card Type Report>
<cirk> [or] <amt> [or]</amt></cirk>		Swipe Card	<acct>[or]<rec#></rec#></acct>		Print batch history report:
<acct> [or] <rec#]< td=""><td></td><td>[or] To key-enter:</td><td>Value to retrieve By <ok></ok></td><td>Reprint</td><td>Select < Batch History></td></rec#]<></acct>		[or] To key-enter:	Value to retrieve By <ok></ok>	Reprint	Select < Batch History>
Value to Retrieve By	<ok></ok>	Acct. NO. < ok >	Select from:	Press < Reprint >	Select by <date> [or] <batch num=""> [or] <all></all></batch></date>
Select < CMPL>	<ok></ok>	Exp. Date < ok >	<no> Cancel</no>	Reprint last trans:	Print PreAuth Report:
Tips Amount	< ok >	Password < ok >	<next> Next record</next>	Select < Last Receipt>	Select < PreAuth Report>
< yes > For a cust copy		< yes > for a cust copy	< Yes > Tip Amount < ok >	Reprint other trans:	Key Description
Return to Trans Retrieve scree	en		< yes > for a cust copy	Select < Any Receipt>	To scroll screen menu: use up/down arrow keys
					To select from menu: press F1-F4 key
© 2004 TechTrex Inc.				< yes > For a cust copy	Optional: Customer Option, *Debit Option
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